

RAYMOND GUAN
750 WASHINGTON STREET, 2nd Floor
SAN FRANCISCO CA 94108

Nov 2nd 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a small accounting firm, and I need the fast internet service because there are lot of income tax return need to be filed by electronically. My office location only have AT&T and Sonic internet service. I still use phone service from AT&T, but internet speed from AT&T is very slow. I had used internet DSL service from AT&T, there were a lot of tax return files stuck when I filed returns electronically. Now, I use internet service from Sonic and the income returns were transmitted more smooth. Also, I want more fast internet service from more competition in our location. Our office location on Washington Street and cross Grant Ave. in San Francisco. There are only two competition provide internet service on this location. Local broadband providers in there are so critical. I try to get fast internet services from Comcast, but Comcast has never provide any service in this location. I call them many time already, but they said they still doesn't provide any services over-there. I call AT&T about internet service,they may only provide 12Mbps internet speed services. Why broadband is critical to my business located Washington St Cross Grant Avenue in San Francisco. I want to have more competitive providers in there. Please consider my suggestion for improvement of internet services.

Thanks for your help,

RAYMOND GUAN